Sabareesh Subramaniam

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Professional Summary

Results-driven **Senior Business Analyst** with **11+ years of experience** in **business analysis, application maintenance, and functional design** within **telecom, enterprise IT, and digital transformation projects**. Adept at **gathering and translating business requirements, conducting impact analysis, and providing strategic solutions** for enterprise applications. Experienced in **business process modeling, UML diagramming, stakeholder engagement, functional documentation, and system integration**. A strong communicator, bridging **business needs with technical solutions** while ensuring compliance with **enterprise architecture standards**.

Core Skills & Competencies

- **Business & Functional Analysis**: Requirements gathering, functional design, impact analysis
- **Enterprise Application Maintenance & Support**: System enhancements, application testing, issue resolution
- **Stakeholder Engagement & Workshops**: Business process consulting, facilitating workgroups, documentation
- **Business Process Modeling & UML**: Process flow diagrams, use case development, system design
- **Testing & Quality Assurance**: Functional testing, test plans, traceability matrices
- **Project & Risk Management**: Identifying risks, scope deviation analysis, requirement estimation
- **Agile & Enterprise Architecture**: SDLC, Jira, Confluence, working in large enterprise environments
- **Microsoft Dynamics & CRM (Basic Knowledge)**: Application design, user requirements, process automation

Professional Experience

Telesat (Ottawa, Canada)

Senior Business Analyst | *Dec 2023 – Present*

- **Gathering and analyzing business requirements** for application maintenance and enhancement projects.

- **Collaborating with stakeholders** to define system requirements and ensure alignment with business needs.
- **Conducting business process modeling and UML diagramming** to improve system workflows.
- **Developing functional specifications** and leading requirement workshops with cross-functional teams.
- **Managing system integration tasks**, ensuring seamless interaction between business applications.
- **Creating test plans and performing functional testing** to validate system improvements.

Rogers Telecommunications (Toronto, Canada) – Contract

Senior Business Systems Analyst | *May 2021 – Dec 2023*

- **Led application maintenance and system upgrades** for Rogers' digital platforms.
- **Worked closely with developers to translate business needs into functional designs**.
- **Facilitated workshops with business and technical teams**, ensuring clarity in requirements and functional specs.
- **Created UML diagrams and process flows**, improving documentation quality.
- **Performed impact analysis on system changes** and provided risk assessments for modifications.
- **Developed traceability matrices**, linking requirements to test cases and business needs.

Freedom Mobile (Toronto, Canada)

Senior Analyst - Fraud Prevention | *Apr 2019 – May 2021*

- **Conducted business process analysis** for fraud prevention applications and enterprise security tools.
- **Developed technical documentation** and supported system configurations for risk mitigation.
- **Collaborated with cross-functional teams** to ensure smooth application performance and user support.

Omnix International LLC (Dubai, UAE) – Client: Etisalat

Business Analyst | *Jul 2017 – Jun 2018*

- **Led requirement gathering and business process modeling** for enterprise application modernization.

- **Created functional specifications and user stories**, ensuring system development met business objectives.
- **Provided risk assessments and impact analysis** for system upgrades and digital transformations.

Verizon Data Services (India)

Business Analyst (Revenue Assurance Solutions) | *Feb 2016 – Jul 2017*

- **Managed business analysis for enterprise application enhancements** in revenue assurance solutions.
- **Developed process improvement recommendations**, reducing revenue leakage and operational inefficiencies.
- **Conducted functional testing and requirement traceability analysis**, improving overall system performance.

Subex Ltd (Bangalore, India)

Business Analyst (SaaS Fraud Management Solutions) | *Apr 2015 – Jan 2016*

- **Worked on enterprise SaaS solutions**, assisting in system design and process modeling.
- **Facilitated requirement workshops and documentation reviews**, improving collaboration between business and IT teams.

Ericsson India Global Services

Business Analyst / Solution Integrator | *Apr 2014 – Apr 2015*

- **Collaborated with developers and stakeholders** to define system modifications and enhancements.
- **Created UML diagrams and business process flows**, improving project documentation.

Subex Ltd (Bangalore, India)

Configuration Engineer / Business Analyst | *Nov 2013 – Apr 2014*

- **Designed process automation for fraud prevention applications**, ensuring seamless system performance.

Cognizant Technology Solutions

Programmer Analyst | *Sep 2011 – Nov 2013*

- **Assisted in application support and enterprise IT project management**, improving workflow efficiency.

Education & Certifications

B.Tech in Chemical Engineering | *Kongu Engineering College, Anna University* | *2007 – 2011*

- **Certified Business Analysis Professional (CBAP) – In Progress**
- **Lean Six Sigma – Familiarity with Process Optimization Methodologies**

Desirable Skills & Additional Experience

✓ **Microsoft Dynamics & CRM (Basic Knowledge)** – Exposure to CRM applications and process automation.
✓ **Experience working with public-facing applications** – Ensuring compliance with user accessibility and security standards.
✓ **Familiarity with public sector projects** – Understanding of government-related application frameworks.